**Accessibility Statement for Two Harbours Healthcare**

This is an accessibility statement from Two Harbours Healthcare.

**Measures to support accessibility**

Two Harbours Healthcare takes the following measures to ensure accessibility of Two Harbours Healthcare:

* Include accessibility as part of our mission statement.
* Include accessibility throughout our internal policies.
* Assign clear accessibility goals and responsibilities.
* Employ formal accessibility quality assurance methods.

**Conformance status**

The [Web Content Accessibility Guidelines (WCAG)](https://www.w3.org/WAI/standards-guidelines/wcag/) defines requirements for designers and developers to improve accessibility for people with disabilities. It defines three levels of conformance: Level A, Level AA, and Level AAA. Two Harbours Healthcare is fully conformant with WCAG 2.1 level AA. Fully conformant means that the content fully conforms to the accessibility standard without any exceptions.

**Feedback**

We welcome your feedback on the accessibility of Two Harbours Healthcare. Please let us know if you encounter accessibility barriers on Two Harbours Healthcare:

* Phone: 01305 234090
* E-mail: [w&p.pcn@dorsetgp.nhs.uk](mailto:w&p.pcn@dorsetgp.nhs.uk)
* Visitor Address: Lynch Lane Offices
* Postal Address: DT4 9DN

We try to respond to feedback within 5 Business Days.

**Technical specifications**

Accessibility of Two Harbours Healthcare relies on the following technologies to work with the particular combination of web browser and any assistive technologies or plugins installed on your computer:

* HTML

These technologies are relied upon for conformance with the accessibility standards used.

**Assessment approach**

Two Harbours Healthcare assessed the accessibility of Two Harbours Healthcare by the following approaches:

* Self-evaluation

**Date**

This statement was created on 24/04/2024 by Hannah Webb